

# Northern Regional Behavioral Health Resource Guide 2023-2024

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CARSON CITY, CHURCHILL,  
DOUGLAS, LYON, AND STOREY  
COUNTIES



**NEVADA RURAL HOSPITAL PARTNERS FOUNDATION**  
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If You Require Immediate  
Medical Assistance or are in a  
Life-Threatening Emergency  
Situation, Please Dial 911  
Or  
Call or Text the Suicide  
Prevention Crisis Lifeline  
at 988.

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# **Behavioral Health Initiative Acronyms and Definitions**

## **Behavioral Health Task Force (BHTF)**

- County based policy meetings involving stakeholders that have a vested interest in behavioral health and their communities. Task forces are a place to gather, identify problems, and set goals and priorities for the communities to tackle problems both large and small. Task forces are effective in bringing all stakeholders together as they enable different professions to understand behavioral health impacts and challenges from different perspectives.

## **Certified Community Behavioral Health Clinics (CCBHC)**

- Outpatient behavioral health clinics that provide integrated mental health and substance use treatment, primary care assessment, and medication management as needed. CCBHCs serve the 'whole person' by offering person-centered and family-centered care. Populations that CCBHCs provide services to include:
  - Adults with serious mental illness (**SMI**)
  - Children with serious emotional disturbance (**SED**)
  - Individuals with severe substance use disorders (**SUD**)
  - Individuals with mild or moderate mental illness and substance abuse disorders
- Services provided:
  - Community-based mental health and substance use treatment services
  - Combined behavioral health and physical health care with no wrong door entry
  - Evidenced based practices
  - Improved access to high-quality care
  - Care coordination and case management to address all needs of the individual

## **Crisis Intervention Team (CIT)**

- The Crisis Intervention Team (CIT) model is a police-led, collaborative response for behavioral health crises that involves training patrol officers to recognize and de-escalate situations involving individuals experiencing a behavioral health crisis and to refer those individuals to appropriate services, as opposed to conducting an arrest, when possible. The goals of CIT programs are to increase the safety of police interactions with individuals experiencing a crisis, to improve access to behavioral health services for individuals in crisis, and to reduce reliance on the criminal justice system in addressing behavioral health-related challenges. These programs have most traditionally been used to address individuals experiencing mental health or substance use-related crises. Less research has examined the utility of these programs for improving police interactions with individuals with intellectual and/or developmental disabilities (**IDD**).

### **Forensic Assessment Service Triage Team (FASTT)**

- FASTT teams may include social services, mental health, and substance use treatment agencies who conduct community in-reach into county jails to provide inmates with screening, assessment, treatment, and other services during incarceration and upon re-entry into the community to reduce risk of rearrest.

### **Health and Human Services**

- The services offered are unique to each county. Counties with robust social service agencies have a wide variety of services for vulnerable populations while other social service agencies are limited to offering emergency rent assistance, housing vouchers and transportation assistance.

### **Mobile Crises Response Team (MCRT) (Youth)**

- The **MCRT** responds to youth and families in crises, by phone or in person, working to connect them to treatment and prevent hospitalizations. Mental health clinicians are available to assess, intervene, and stabilize crises, and connect the family to continuing care. MCRT provides a statewide hotline to receive referrals and provide screening. If additional intervention is necessary, a response team provides limited-time outreach to the youth and family to resolve the crisis. **MCRT** also offers short-term assistance and case management services.

### **Mobile Outreach Safety Team (MOST)**

- A team composed of a mental health clinician and/or case manager, and a law enforcement deputy; may also include an emergency services paramedic and/or social services case manager. The team responds to law enforcement calls and other community referrals that involve behavioral health crisis. Depending on the county, **MOST** teams may respond to psychiatric emergencies, provide community outreach, and/or provide maintenance check-ups on previous contacts. **MOST**'s purpose is to reduce the risk of arrest and hospitalization for individuals experiencing behavioral health issues, thereby increasing the safety of the public.

### **Multidisciplinary Team (MDT)**

- A regularly scheduled community provider meeting focused on development of service and crisis stabilization plans for individuals who are in chronic crisis or are overutilizing emergency services. Teams may consist of any combination of law enforcement, emergency medical services, housing, hospitals, social services, and behavioral health treatment providers. For certain populations, Adult Protective Services or the Department of Child and Family Services may be involved.

### **Northern Regional Behavioral Health Policy Board (NRBHPB)**

Website: <https://nvbh.org/>

- Diverse group of stakeholders from Carson, Churchill, Douglas, Lyon, Mineral and Storey Counties, developed by the Nevada Legislature in 2017 (AB366) to identify gaps, needs, and solutions for behavioral health issues in the region. Currently meeting monthly.

### **Rural Children’s Mental Health Consortium (RCMHC)**

- The functions of the Consortia are to assess the current and behavioral health services for youth in each jurisdiction and develop a plan that will identify gaps and areas in need of improvement. The RCMHC is comprised of committed professionals, agency personnel, community representatives, parents, foster parents, youth, community business representatives, representatives from the Department of Education and advocates.

### **State of Nevada-Division of Public and Behavioral Health Rural Clinics (DPBH)**

Website: <https://dpbh.nv.gov/>

- Public outpatient behavioral health services are provided by the Nevada Division of Public and Behavioral Health. Offices are located in most counties (with the exception of Eureka and Storey Counties).

### **Western Regional Specialty Courts (WRSC)**

Website: <https://www.reno.gov/government/municipal-court/specialty-courts-and-programs>

- Specialty Courts are problem-solving courts that help break the cycle of drug and/or alcohol addiction that can influence adult criminal activity, juvenile delinquent behavior, or parental abuse and/or neglect of children. Nevada Revised Statute (NRS) 176.0613 defines a Specialty Court program as, “A program established by a court to facilitate testing, treatment, and oversight of certain persons over whom the court has jurisdiction and who the court has determined suffers from a mental illness or abuses alcohol or drugs.”



## Collaborative Behavioral Health Programs

	FASTT	JASTT	CIT	MOST	Vulnerable Adult MDT	Elder MDT	Youth MDT
<b>Carson</b>	✓	✓	✓	✓	✓	✓	✓
<b>Churchill</b>	✓		✓		✓	✓	✓
<b>Douglas</b>	✓		✓	✓	✓	✓	✓
<b>Lyon</b>	✓		✓	✓	✓	✓	✓
<b>Storey</b>	✓			✓			✓

## Specialty Courts in the Region

	Mental Health Court	Drug Court (MAT)**	Misdemeanor Drug Court	DUI Diversion Court	Family Court
<b>Carson</b>	✓	✓*	✓	✓*	✓
<b>Churchill</b>	✓*	✓*		✓*	✓*
<b>Douglas</b>		✓*		✓*	✓
<b>Lyon</b>	✓*	✓*		✓*	✓*
<b>Storey</b>		✓*		✓*	

\*Provided by Western Regional Specialty Courts

\*\*Medication Assisted Treatment

## **MOST Hours**

Counties with <b>MOST</b>	Service Teams	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Carson City (two teams)	One		7:00 – 4:00	7:00 – 4:00	7:00 – 4:00	7:00 – 4:00		
	Two			9:00 – 6:00	9:00 – 6:00	9:00 – 6:00	9:00 – 6:00	
*Douglas (two teams)	One		8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	8:00 – 5:00		
	Two						2:00 – 9:00	
*Lyon (two teams)	One			6:30 – 5:00	6:30 – 5:00	6:30 – 5:00	6:30 – 5:00	
	Two		8:00 – 5:00					

\*Subject to change. Funding and staffing can affect the days and times of service.

## **FASTT Hours**

Counties with <b>FASTT</b>	Service Teams	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
*Carson	One		8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	
*Churchill	One		8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	
*Douglas	One		9:00 – 2:00	9:00 – 2:00	9:00 – 2:00	9:00 – 2:00	9:00 – 2:00	
*Lyon	One		8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	8:00 – 5:00	

\*Subject to change. Funding and staffing can affect the days and times of service.

# **Behavioral Health Resources**

## **National Resources**

### **National Crisis Call and Support Lines**

#### **988 Suicide Prevention & Crisis Lifeline..... Call or Text 988**

Website: [988lifeline.org](https://988lifeline.org)

- The National Lifeline provides 24/7 free and confidential support for people in distress, prevention and crisis resources for individuals and family members, and best practices for professionals in the United States.

#### **Crisis Text Line..... Text “HOME” to 741741**

- The National Crisis Text Line is available for any crisis anywhere, anytime in the United States. A live, trained Crisis Counselor will receive the text and respond, all from a secure online platform.
- Website: <https://www.crisistextline.org/>

#### **Domestic Violence – National Hotline .....Call (800) 799-7233**

.....Text “START” to 88788

- The National Domestic Violence Hotline provides essential tools and support 24/7, 365 days a year, to help survivors of domestic violence so they can live their lives free of abuse.
- Contacts to The Hotline can expect highly trained, expert advocates to offer free, confidential, and compassionate support, crisis intervention information, education, and referral services in over 200 languages.

#### **Harm Reduction Coalition**

- Advocacy, Community, and Resources by building evidence-based strategies with and for people who use substances.
- Website: <https://harmreduction.org/>

#### **National Suicide Prevention Lifeline .....Call (800) 273-8255 (TALK)**

- National crisis line provides support 24/7, 365 days a year for individuals of all ages in any type of crisis.

#### **NAMI Helpline..... Call (800) 950-6264 (NAMI)**

- Call the NAMI Helpline, M-F 10am-10pm ET

**24/7 Confidential, Free Crisis Counseling ..... Text NAMI to 741741**

**Nevada Council on Problem Gambling...Call (702-369-9740 or Fax (702) 369-9765**  
**National Problem Gambling Hotline.....Call (800)-GAMBLER or Text 800GAM**

- The National Council on Problem Gambling operates the National Problem Gambling helpline network with help from state affiliates. The Helpline is a single point of access for those seeking help for either their gambling or someone else's. Trained and certified hotline professionals will access, recommend, and provide problem gambling information and resources specific to the caller's area.
- Email: [info@nevadacouncil.org](mailto:info@nevadacouncil.org)
- Website: [www.nevadacouncil.org](http://www.nevadacouncil.org)
- Chat: [1800gamblerchat.org](http://1800gamblerchat.org)

**Peer Support Network-Resiliency Center .....Call or Text (775) 464-1797**

- Provides resources and support to our law enforcement, firefighters, EMS, first responders, veterans, hospital professionals, and their families.
- Address: 330 East Liberty Street, Reno, NV, 89501
- Email: [hello@nvpsn.org](mailto:hello@nvpsn.org)
- Website: <https://www.nvpsn.org/index.html>

**Trevor Project..... Call (866) 488-7386 or Text 678678**

- The Trevor Project's mission is to end suicide among LGBTQ young people.
- Website: <https://www.thetrevorproject.org/>

**Substance Abuse and Mental Health Services Administration (SAMHSA) Website**

- SAMHSA "leads public health efforts to advance the behavioral health of the nation and to improve the lives of individuals living with mental and substance use disorders, and their families."
- Website: <https://www.samhsa.gov/>

**Veterans Crisis Line .....Call 988, Press 1, or Text 838255**

- The National Veterans Crisis Line responders are continuing to support Veterans, service members, and their families via 988. Responders are trained in crisis intervention and military culture.

## Statewide Resources

### General State Agencies and Information

#### **Aging and Disability Services .....Call (888)729-0571**

This division is where citizens can “report suspected abuse, neglect, exploitation, isolation, or abandonment of vulnerable adults 18 years and older.”

– Website: <https://adsd.nv.gov/>

□ **State - Long Term Care Ombudsman-Marie A. Coe**

– Email: [macoe@adsd.nv.gov](mailto:macoe@adsd.nv.gov)

#### **Children’s Cabinet.....Call (775) 856-6200 or (800) 753-5500**

Keeping children safe and families together by providing services and resources that address unmet needs through a cooperative effort between public and private sector agencies.

– Email: [mail@childrenscabinet.org](mailto:mail@childrenscabinet.org)

– Website: <https://www.childrenscabinet.org/>

#### **Health Link .....Call (800) 547-2927**

Silver State Health Insurance Exchange to help find an affordable health insurance plan according to individuals need and budget.

- Website: <https://www.nevadahealthlink.com/>

#### **Nevada Peer Support Network – Resiliency Center ..... Call (775) 464-1797**

Provides resources and support to our law enforcement, firefighters, EMS, first responders, veterans, hospital professionals, and their families.

– 330 East Liberty Street, Reno, NV, 89501

– Website: [nvpsn.org/index.html](http://nvpsn.org/index.html)

– Email: [hello@nvpsn.org](mailto:hello@nvpsn.org)

#### **Nevada Statewide Coalition Partnership.....Call (775) 450-7333**

– Website: <https://healthierv.org/>

#### **Pediatric Access Line (PAL) Program.....Call (702) 553-4528**

The free Pediatric Access Line (PAL) program makes child & adolescent psychiatry consultation immediately available to any physicians in Nevada-regardless of their resources or where they live. The PAL Library offers a free, open-access library of quick summary guides designed to help physicians get a better understanding of mental health conditions, including diagnosis, treatment, medication protocols and more.

– Website: <https://center4cs.org/pal-members/dashboard/>

**Public and Behavioral Health..... Call (775) 684-4200**

**24 Hour Public Emergency Contact .....Call (775) 684-5920**

Physical and behavioral health services and resources in Nevada

– Address: 4150 Technology Way, Carson City NV 89706

– Email: <https://dpbh.nv.gov/>

– Website: <https://dpbh.nv.gov/Resources/Resources/>

**State of Nevada Legal Services ..... Call (702) 386-0404**

Non-profit legal services organization serving every county in Nevada. They provide civil legal services (no criminal unless it is a tribal court matter), provide community education on various legal topics, and have projects designed to assist renters, seniors, veterans, farmworkers, and Native Americans with a variety of legal issues. They also provide a pro bono program to recruit attorneys across Nevada to help with additional cases.

– Website: <https://nevadalegalservices.org/>

**State of Nevada Rural Housing Authority... .....Call (775) 887-1795**

Housing Choice Voucher and rental assistance for low-income participants.

– Email: [help@nvrural.org](mailto:help@nvrural.org)

– Website: <https://nvrural.org/>

**State of Nevada Veterans Services ..... Call (775) 688-1653 (Reno)**

**.....Call (702) 486-3830 (Las Vegas)**

– Services veterans, services members, and their families.

– Website: <https://veterans.nv.gov/>

**Vocational Rehabilitation .....Call (800) 781-8387 or (702) 486-5230**

Advising persons with disabilities of their rights and responsibilities under the Federal Rehabilitation Act and employment section of the Americans with Disabilities Act.

– Website: [https://detr.nv.gov/Page/Rehabilitation\\_Division](https://detr.nv.gov/Page/Rehabilitation_Division)

**Welfare and Supportive Services (DWSS) .....Call (800) 992-0900**

The website for this entity houses a child support portal. The division “engages clients, staff and the community to provide public assistance benefits to all who qualify and reasonable support for children with absentee parents to help Nevadans achieve safe, stable and healthy lives.” This entity also determines eligibility for the Medicaid program.

– Website: <https://dwss.nv.gov/>

## Behavioral Health Services: Inpatient, Outpatient and Crisis Services

### **211 Nevada .....Call 2-1-1**

Website: [Nevada211.org](http://Nevada211.org)

- Program of the Nevada Department of Health and Human Services helping Nevadans connect with the services they need.

### **988 Suicide Prevention & Crisis Lifeline..... Call or Text 988**

Website: [988lifeline.org](http://988lifeline.org)

- The National Lifeline provides 24/7 free and confidential support for people in distress, prevention and crisis resources for individuals and family members, and best practices for professionals in the United States.

### **CARE Team-Rural Clinics Immediate Mental Health..... Call (877) 283-2437**

Website: [https://dpbh.nv.gov/Programs/Rural\\_Clinics\\_Administration/CARE\\_Team/](https://dpbh.nv.gov/Programs/Rural_Clinics_Administration/CARE_Team/)

- Supports adults anywhere in Rural Nevada needing immediate mental health care.
- Phone Triage open 24/7, and stabilization with aftercare.
- CARE Team response hours 9am-6pm, 7 days a week, excluding holidays.

### **Crisis Support Services of Nevada**

.....Call (800) 273-8255 (TALK) or Text CARE to 839863

Website: [cssnv.org](http://cssnv.org)

- Statewide crisis line provides support 24/7, 365 days a year for individuals of all ages in any type of crisis.

### **Children/Youth Crisis Hotline**

**Northern Nevada .....Call (775) 688-4970**

**Southern Nevada.....Call (702) 486-7865**

**Rural Nevada Call Center Hotline ..... Call (702) 486-7865**

Website: <https://knowcrisis.com/>

- Mobile Crisis Response Team (MCRT) provides 24/7 telephone triage and crisis intervention and short-term support to Nevada families dealing with a behavioral or mental health crisis including phone triage, crisis response and stabilization and after care.

### **Safe Voice (Youth) ..... Call (833) 216-7233**

Website: <http://safevoicenv.org/>

- Statewide anonymous reporting system used to report issues regarding safety to the wellbeing of students, parents and faculty-including bullying, suicide, and self-harm.
- Available 24/7, 365 days a year.

**Vegas Strong Resiliency Center .....Call (702) 455-2433 or (833) 299-2433**

Website: [vegasstrongrc.org](http://vegasstrongrc.org)

1524 Pinto Lane, Las Vegas, NV 89106

Hotline hours: 10 am to 7 pm Monday through Friday.

- Services include victim advocacy and support, case management, counseling and spiritual care referrals, and technical assistance with applying for online services including FBI Victim Assistance. Also provides free civil legal services including legal consultation and possible legal representation for issues involving insurance matters, medical billing problems, debt collection, housing and evictions, family law matters, and more.

**Veteran's Crisis Hotline ..... Call (800) 273-8255 (TALK)**

Website: [www.veteranscrisisline.net](http://www.veteranscrisisline.net)

- Connect with the Veterans Crisis Line to reach caring, qualified responders with the Department of Veterans Affairs. Many of them are Veterans themselves.

**Behavioral Health Non-Emergency Medical Transportation**

**MTM 24/7 scheduling call line .....Call (844) 879-7341**

Website: [mtm-inc.net/nevada/](http://mtm-inc.net/nevada/)

- MTM is the State of Nevada's non-emergency transportation manager for eligible Medicaid members across the state.
- Provides transport for medical appointments covered by Medicaid, pre-arranged hospital to hospital transports, and hospital discharges home.
- For facility transfers or discharges, transport can be arranged on the same day or within 24 hours if travel is out of the service area.

**Nevada Rural Counties Retired & Senior Volunteer Program**

**(RSVP).... Call (775) 687-4680**

Website: <https://www.nevadaruralrsvp.org/>

Email: [info@nrvsvp.com](mailto:info@nrvsvp.com)

- Transportation, respite, good neighbor, homemaker services, personal emergency response, Veterans VIP

**State Support Lines**

**CARE Team - Rural Crisis Hotline .....Call (877) 283-2437**

- For adults experiencing a mental health crisis, 9 am – 6 pm, 7 days a week.

**NAMI Warmline..... Call (775) 241-4212**

- A **non-crisis** number for anyone who needs someone to listen to or text – peer support.

**NAMI Teen Text Line.....Call (775) 296-8336**

- A **non-crisis** number for any youth who needs someone to listen to or text – peer support.



**Nevada Peer Recovery Support Warmline (SUD)..... Call (800) 509-7762**

Website: <https://sites.google.com/forrecovery.org/covid-19/online-support-groups>

- A **non-crisis** number provided by Foundation for Recovery, for anyone who is experiencing substance use issues or needing additional support in maintaining recovery.

## Substance Use-Statewide

### **Community Support Recovery Meetings**

- Alcoholics Anonymous: <https://www.aa.org/find-aa>
- Narcotics Anonymous: <https://www.na.org/meetingsearch/>
- Smart Recovery: <https://meetings.smartrecovery.org/meetings/>
- Celebrate Recovery: <https://www.celebraterecovery.com/what-we-offer/find-a-cr-meeting>

### **Mobile Opioid Recovery Engagement Team (M.O.R.E)**

**Life Change Center Hotline..... Call (833) GET-TLCC (1-833-438-8522)**

Website: [tlccreno.org](http://tlccreno.org)

- Hotline staffed by a peer recovery specialist for individuals or loved ones who struggle with the use of heroin or pain pills. The phone line is monitored from 5 am to 10 pm, 7 days a week. Overseen by The Life Change Center.

**Nevada Peer Recovery Support Warmline (SUD)..... Call (800) 509-7762**

Website: <https://sites.google.com/forrecovery.org/covid-19/online-support-groups>

- A non-crisis number provided by Foundation for Recovery, for anyone who is experiencing substance use issues or needing additional support in maintaining recovery.

### **Rural Nevada Counseling Client Support Line**

**Peer Warm Line.....Call (775)-315-2268**

- All Rural Nevada Counseling offices provide a variety of behavioral health and substance use treatment services including outpatient and intensive outpatient groups and counseling, medication assisted treatment, transitional living, anger management, DUI school, case management, and treatment support with specialty courts.

## Regional Resources

### Behavioral Health Services: Inpatient, Outpatient and Crisis Services

**Awaken Reno..... Call (775) 393-9183**

433 Spokane St, Reno, NV 89512

Website: [awakenjustice.org/about-nevada](http://awakenjustice.org/about-nevada)

- Awaken acts to transform our community with the ultimate goal of eradicating commercial sexual exploitation. They aim for victims of commercial sexual exploitation to be restored to their fullest potential and aspire to be an inspirational model for other communities.

**Carson Tahoe Behavioral Health Services (Main Hospital)..... Call (775) 445-8000**

**Carson Tahoe Behavioral Health Services (Inpatient) .....Call (800) 283-7671**

1080 North Minnesota Street, Carson City, NV 89706

Website: <https://www.carsontahoe.com/behavioral-health-services.html>

- Provides inpatient psychiatric and medically supported mental health and substance use treatment services for adults over 18 and older adults in need of geriatric medication adjustment and management.

**Carson Tahoe Mallory Crisis Center ..... Call (775) 445-8889**

775 Fleischmann Way, Carson City, NV 89706

Website: <https://www.carsontahoe.com/behavioral-health-services.html>

- 24/7 behavioral health crisis stabilization services including assessment, medically supported chemical dependency detoxification services, medication adjustment, counseling, and referral.

**Carson Tahoe Specialty Medical (Outpatient)..... Call (775) 445-7756**

775 Fleischmann Way, Carson City, NV 89703

Website: <https://www.carsontahoe.com/behavioral-health-services.html>

- Outpatient Services include individual and group counseling

**Carson Valley Health**

1107 Highway 395 N Gardnerville, NV 89410 ..... Call (775) 783-1646

Website: <https://www.carsonvalleyhealth.org/>

- A 23-bed/state-accredited hospital with an additional 5 off-site primary care clinics, an urgent care center, and a host of outpatient and complimentary services.

**Community Chest, Inc.**

415 Hwy 95A, Suite D, Fernley, NV 89408..... **Call (775) 847-9311**

175 E. Carson St. Suite A., Virginia City, NV 89440.....**Call (775) 847-9311**

Website: [www.communitychestnevada.net](http://www.communitychestnevada.net)

- Provides outpatient counseling, case management, workforce employment support, and domestic violence services.
  - Dayton
  - Virginia City
  - Fernley
  - Yerington
  - Telehealth

**Northern Nevada Adult Mental Health Services ..... Call (775) 688-2001**

480 Galletti Way, Sparks, NV 89431

Website: [dpbh.nv.gov/about/overview/nnamhs\\_overview](http://dpbh.nv.gov/about/overview/nnamhs_overview)

- Provides a comprehensive, community-based behavioral health system for adult consumers. Inpatient services are provided through Dini-Townsend psychiatric hospital, located on the same campus as the central Northern Nevada Adult Mental Health Services site. Numerous outpatient services are available which include but are not limited to the Washoe Community Mental Health Center, Outpatient Pharmacy, Psychosocial Rehabilitation Program, Medication Clinic, Service Coordination, Mental Health Court, and Residential Programs.
- Services are provided on a sliding fee scale, and all clinics accept private insurance, Medicaid, and Medicare. Services are not denied if an individual does not have the ability to pay.

**Reno Behavioral Healthcare Hospital..... Call (877) 787-8518**

6940 Sierra Center Parkway, Reno, NV 89511

Website: [renobehavioral.com](http://renobehavioral.com)

- Provides inpatient psychiatric services and supports for children, adolescents, adults and older adults, as well as medically supported substance use detoxification and treatment services.

## Rural Counseling and Supportive Services

Website:

[dpbh.nv.gov/Programs/ClinicalDropIn/Locations/Rural\\_Counseling\\_and\\_Supportive\\_Services\\_Location/](http://dpbh.nv.gov/Programs/ClinicalDropIn/Locations/Rural_Counseling_and_Supportive_Services_Location/)

- **Carson Clinic**..... Call (775) 687-0870  
1665 Old Hot Springs Road. Carson City, NV 89706
- **Dayton Clinic**..... Call (775) 461-3769  
5 Pine Cone Road, Dayton, NV 89403
- **Douglas Clinic**.....Call (775) 782-3671  
1528 US HWY 395 North, Suite 100 Gardnerville, NV 89410
- **Fallon Clinic**..... Call (775) 423-7141  
141 Keddie Street Fallon, NV 89406
- **Fernley Clinic**..... Call (775) 575-7744  
415 Hwy 95A, Bldg I, Suite 901, Fernley, NV 89408
- **Silver Springs Clinic**..... Call (775) 577-0319  
3595 Hwy 50 W, Suite 3, Silver Springs, NV 89429
- **Yerington Clinic**..... Call (775) 463-3191  
215 Bridge Street, #5, Yerington, NV 89447
- Provides a comprehensive array of services to populations living with severe mental illness and/or severe emotional disturbance. Services include outpatient counseling (individual, family and group), psychosocial rehabilitation, case management, and medication clinic.

## **Rural Nevada Counseling**

Website: [ruralnevadacounseling.org](http://ruralnevadacounseling.org)

**MCT Peer ..... Call (775) 431-2268**

**24hr Crisis Line.....Call (775) 431-0211**

- 720 South Main Street, Suite C, Yerington, NV 89447 ..... **775-463-6597**
- Sierra Meadows Business Plaza  
415 Highway 95A, Suite H801, Fernley, NV 89408.....**775-575-6191**
- 801 Overland Loop, Suite 201, Dayton, NV 89403 ..... **775-241-2758**
- 3595 US Hwy 50 Suite #5, Silver Springs, NV 89429.....**775-577-6441**
- All Rural Nevada Counseling offices provide a variety of behavioral health and substance use treatment services including outpatient and intensive outpatient groups and counseling, medication assisted treatment, transitional living, anger management, DUI school, case management, and treatment support with specialty courts.

**Southern Nevada Adult Mental Health Services..... Call (702) 486-6000**

Website:

[https://dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Southern\\_Nevada\\_Adult\\_Mental\\_Health\\_Services\\_\(SNAMHS\)\\_Locations/](https://dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Southern_Nevada_Adult_Mental_Health_Services_(SNAMHS)_Locations/)

- Inpatient and Outpatient services; five mental health clinics serving the community and rural Southern Nevada.
- Mobile Crisis, counseling, service coordination, case management, medication management, consumer assistance, peer support; residential support programs, mental health court, Assertive Community Treatment (PACT) teams, Assisted Outpatient Treatment and Drop-in Center.

**Vitality Unlimited Programs-Complete Behavioral Health..... Call (775) 461-0999**

**Residential Admissions ..... Call (775) 934-8537**

Website: <http://www.vitalityunlimited.org/>

- Telehealth, outpatient (IOP), residential, crisis management, primary care, veterans, transitional housing

**Vitality Unlimited 24/7/365 Crisis Management**

- **Reno..... Call (775) 322-3668**
- **Carson City..... Call (775) 461-0025**
- **Dayton ..... Call (775) 241-9442**

## Hospitals

**Banner Churchill Community Hospital.....Call (775) 423-3151**

801 East Williams Avenue, Fallon, NV 89406

Website: <https://www.bannerhealth.com/locations/fallon/banner-churchill-community-hospital>

**Carson Tahoe Health..... Call (775) 445-8000**

1600 Medical Pkwy, Carson City, NV 89703

Website: <https://www.carsontahoe.com/>

**Carson Valley Health**

1107 Highway 395 N Gardnerville, NV 89410 ..... **Call (775) 783-1646**

Website: <https://www.carsonvalleyhealth.org/>

**Desert View Hospital .....Call (775) 445-8000**

260 Lola Lane, Pahrump, NV 89048

Website: <https://desertviewhospital.com/>

**Grover C. Dils Medical Center ..... Call (775) 726-3797**

700 North Spring St. Caliente, NV 89008

Website: <https://gcdmc.org/>

**Mt. Grant General Hospital..... Call (775) 945-0709**

200 South A St. Hawthorne, NV 89415

Website: <https://mgghnv.org/>

**South Lyon Medical Center.....Call (775) 463-2348**

213 S Whitacre St, Yerington, NV 89447

Website: [slmcnv.org](http://slmcnv.org)

## Regional Support Services

**Community Chest Hotline .....Call (775) 297-1267**

- Crisis call line and online counseling services to members of Lyon, Mineral, and Storey Counties, and extended areas for reduced rates.

## Certified Community Behavioral Health Clinics (CCBHC)

Website: [dhcfp.nv.gov/Pgms/CCBHC/CCBHC\\_Main\\_NEW](http://dhcfp.nv.gov/Pgms/CCBHC/CCBHC_Main_NEW)

- Certified Community Behavioral Health Clinics will serve any individual in need of care, regardless of ability to pay, if you are in one of these groups:
  - Adults with serious mental illness.
  - Children with serious emotional disturbance (SED).
  - Individuals with severe substance use disorders.
  - Individuals with mild or moderate mental illness and substance abuse disorders.

### **Services:**

- Community-based mental and substance use disorder services.
- Combined behavioral health and physical health care with no wrong door entry to services.
- Evidence-based practices.
- Improved access to high-quality care.
- Care coordination and case management to address all needs of the individual.

### **Locations:**

- **Vitality Unlimited Office .....**(775) 738-4158/Cell: (775) 934-1445
  - 119 East Long Street, Carson City, NV 89706  
.....Call (775) 461-0025
  - 120 Pike Street, Dayton, NV 89403  
.....Call (775) 241-9442
  - 215 Bluffs Avenue, Suite 100, Elko, Nevada 89801  
.....Call (775) 777-8477
  - 1135 Terminal Way, Suite 208B. Reno, NV 89502  
.....Call (775)322-3668
- **New Frontier Treatment Center**
  - 1490 Grimes Street / P.O. Box 1240, Fallon, Nevada 89407  
.....Call (775) 423-1412
- **24-Hour Emergency Line .....**Call (775) 427-4040
- **Bridge Counseling Associates**
  - 1640 Alta Drive, #4, Las Vegas, Nevada 89106
  - 4221 McLeod Drive, Las Vegas, Nevada 89121  
.....Call (702) 474-6450
- **Rural Nevada Counseling**
  - 3595 US-50, Suite 2, Silver Springs, NV 89429  
.....Call (775) 463-6597
  - 415 Highway 95A, Suite H801, Fernley NV 89408  
.....Call (775) 575-6191
- **Quest Counseling**
  - 3500 Lakeside Court, Reno, Nevada 89509  
.....Call (775) 786-6880
- **Community Counseling Center**
  - 205 South Pratt Street, Carson City, Nevada 89701  
.....Call (775) 882-3945

## Behavioral Health Advocacy and Support Services

### **National Alliance on Mental Illness (NAMI) Western Nevada.....Call (775) 440-1626**

3094 Research Way, Suite #61. Carson City, NV 89706

Website: [namiwesternnevada.org](http://namiwesternnevada.org)

- Advocates for a life of quality and dignity by providing free education, resources, and confidential emotional support to families and those affected by mental illness. Works to end discrimination and stigma for all the persons affected by these illnesses through broader education and collaboration with the entire community.

#### ☐ **Programs offered:**

##### **NAMI Family-to-Family**

NAMI Family-to-Family is a free 12 session course for family members and partners of individuals with serious mental illnesses taught by trained NAMI family members and caregivers of individuals living with mental illness.

##### **NAMI Family Support Group**

NAMI Family Support Group is a free and confidential bi-monthly meeting of family members. This group focuses on developing community, shared wisdom, and best support practices for loved ones living with mental illness. These meetings are facilitated by trained NAMI volunteers who are family members.

##### **NAMI Basics**

NAMI Basics is a free 6 session education program developed specifically for parents and other caregivers of children and adolescents who have either been diagnosed with a serious mental illness or are experiencing symptoms.

##### **NAMI In Our Own Voice**

NAMI In Our Own Voice is a free, unique public education presentation that offers insight into the hope and recovery possible for people living with mental illness.

##### **NAMI Peer-to-Peer**

NAMI Peer-to-Peer is a free, 10 session, peer-led, recovery education course, open to any person with a serious mental illness. Peer to Peer emphasizes recovery from mental illness as a feasible, supportable goal and challenges the stigma often wrongly associated with mental illness.

##### **NAMI Homefront**

NAMI Homefront is a free, 6 session education program for families, caregivers and friends of military service members and veterans with mental health conditions.



## Community Health Nurses

### **Division of Public and Behavioral Health Community Health Nurses:**

Website:

[https://dphh.nv.gov/Programs/ClinicalCN/Locations/Rural\\_Community\\_Health\\_Services\\_Locations/](https://dphh.nv.gov/Programs/ClinicalCN/Locations/Rural_Community_Health_Services_Locations/)

- **Churchill County Community Health Nurse...** ..... Call (775)-423-4434  
485 West B St. Suite 101 Fallon, NV 89406
- **Dayton Community Health Nurse**  
5 Pinecone Dr., Suite 103, Dayton, NV 89403.....Call(775) 246-6211
- **Fernley Community Health Nurse**  
55 East Main Street, Fernley, NV 89406 .....Call (775) 575-3363
- **Lincoln County Community Health Nurse**  
1005 Main Street, Panaca, NV 89042 ..... Call (775) 962-8086
- **Pahrump Community Health Nurse**  
55 East Main Street, Fernley, NV 89406 .....Call (775) 575-3363
- **Silver Springs Community Health Nurse**  
1981 E. Calvada Blvd. Ste 100, Pahrump, NV 89048.....Call (775) 577-0319
- **South Lyon Medical Center**  
213 S Whitacre St, Yerington, NV 89447 .....Call (775) 463-2348
- **Tonopah Community Health Nurse**  
1 Frankie St, Tonopah, NV 89049 .....Call (775) 482-6659
- **Yerington Community Health Nurse**  
26 Nevin Way, Yerington, NV 89447 ..... Call (775) 493-6539
- **Yerington Paiute Tribal Health Clinic**  
171 Campbell Lane, Yerington, Nevada 89447 ..... Call (775) 783-0222

## Specialty Courts

**Western Regional Specialty Court (WRSC).....Call (775) 232-4737**

Website: [https://nvcourts.gov/aoc/programs\\_and\\_services/specialty\\_courts/overview](https://nvcourts.gov/aoc/programs_and_services/specialty_courts/overview)

## Tribal Communities

**Duckwater Health Clinic-Shoshone Tribe.....Call (775) 863-0222**

- Website: <https://www.duckwatertribe.org/>
- P.O. Box 140087. Duckwater, NV 89314

**Fallon Tribal Health Clinic.....Call (775) 423-3634**

- Website: <https://www.fpst.org/departments/fpst-clinic/>
- 1001 Rio Dr. Fallon, NV 89406

**Walker River Paiute Tribal Health Clinic.....Call (775) 773-2005**

- Website: <https://www.wrpt.org/>
- 1025 Hospital Rd. Schurz, NV 89427

**Washoe Tribal Health Clinic.....Call (775) 265-4215**

- Website: [www.washoetribe.us](http://www.washoetribe.us)
- 1559 Watasheamu Rd. Gardnerville, NV 89460

**Yerington Tribal Health Clinic.....Call (775) 783-0222**

- Website: [www.yeringtonpaiute.us](http://www.yeringtonpaiute.us)
- 1001 Rio Dr. Fallon, NV 89406

## Public Health Services

**Central Nevada Health District**

Website: [http://mineralcountynv.us/board\\_of\\_health/central\\_nevada\\_health\\_district.php](http://mineralcountynv.us/board_of_health/central_nevada_health_district.php)

- Serving in public health preparedness, disease investigations, public health nursing, environmental health, and disease prevention in various counties including Mineral.

## Local Resources

### Carson City

For additional local information on community resources, please visit  
Partnership Carson City's website at: <http://www.pcccarson.org/local-services/>

#### County Leadership and Emergency Response

More information on Carson City departments can be found at <http://carson.org/>

##### **Carson City Dispatch:**

For emergency and non-emergency law enforcement and Emergency Medical Services/  
Fire response .....Call (775) 887-COPS (2677)

##### **Carson City Sheriff:**

Sheriff Ken Furlong  
911 East Musser Street, Carson City, NV .....Call (775) 887-2500

##### **Carson City Juvenile Probation:**

Chief Ali Banister  
740 S Salimon Road, Carson City, NV ..... Call (775) 887-2033

##### **Carson City Fire Department:**

Chief Sean Slamon  
777 S Stewart St, Carson City, NV ..... Call (775) 887-2210  
– Provides emergency situation management including fires and medical services.

##### **Carson City Health and Human Services:**

Director: Nicki Aaker  
900 East Long Street, Carson City 89706..... Call (775) 887-2190

##### **Carson City Health Officer:**

Dr. Colleen Lyons ..... Call (775) 887-2190

##### **Carson City Public Guardian:**

City Hall 201 N. Carson Street, Suite 1 Carson City, NV 89701  
John Giomi..... Call (775) 887-2295

## Crisis Behavioral Health Services: Adult and Youth

### **Carson Tahoe Mallory Crisis Center**

775 Fleischmann Way, Carson City, NV 89703.....**Call (775) 445-8889**

Website: <https://www.carson Tahoe.com/behavioral-health-services.html>

- 24/7 behavioral health crisis stabilization services including assessment, medically supported chemical dependency detoxification services, medication adjustment, counseling, and referral.

### **Carson City Mobile Outreach Safety Team**

Call the Sheriff's non-emergency dispatch at **(775) 887-2500** to request a **MOST** visit.

- Monday- Friday 8 am- 5 pm.
- Clinician and CIT Behavioral Health Peace Officer team that provides community outreach and support for individuals experiencing behavioral health issues.

### **Youth Mobile Crisis Response Team .....Call (702) 486-7865**

Website: <http://knowcrisis.com/>

- 24/7 telephone triage, mobile crisis response, and crisis stabilization across Nevada.

## Inpatient Psychiatric and Medical Detox Behavioral Health Services: Adult and Senior

### **Carson Tahoe Behavioral Health Services**

1080 North Minnesota Street, Carson City, NV 89706 ..... **Call (775) 445-7350**

- Provides inpatient psychiatric and medically supported mental health and substance use treatment services for adults over 18 and older adults in need of geriatric medication adjustment and management.

## Outpatient Behavioral Health Services: Adult and Youth

### **Connections Behavioral Health**

777 East William Street #106, Carson City, NV 89701 .....**Call (775) 686-0117**

- Outpatient medication management and counseling.

### **Carson Professional Group**

407 N. Walsh Street, Carson City, NV 89701 .....**Call (775) 887-1313**

Website: [carsoncounseling.com](http://carsoncounseling.com)

- Provides counseling services such as individual, marriage, child and family/group therapy, grief counseling, PTSD, as well as psychoeducation and psychotherapy.

**Carson Tahoe Behavioral Health Services**

775 Fleischmann Way, Carson City, NV 89703 ..... Call (775) 445-7350

Website: [carsontahoe.com/behavioral-health-services](http://carsontahoe.com/behavioral-health-services)

- Outpatient medication management and behavioral health counseling services.

**Division of Public and Behavioral Health Rural Clinics- Carson City**

1665 Old Hot Springs Road, Suite 150, Carson City, NV 89706 .... Call (775) 687-0870

Website:

[dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural\\_Community\\_Health\\_Services](http://dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural_Community_Health_Services)

- Provides a comprehensive array of services to the severely mentally ill and severely emotionally disturbed populations. Services include outpatient counseling (individual, family and group), psychosocial rehabilitation, case management, medication clinic, residential supports, and mental health court.

**Pacific Behavioral Health**

601 West Moana Lane, Suite 9. Reno, NV 89509 ..... Call (775) 287-8270

Website: [pbehavioralhealth.com](http://pbehavioralhealth.com)

- Provides outpatient behavioral health assessment, counseling, and psychosocial rehabilitation (PSR) and basic skills training (BST) for youth and adults, as well as offers an intensive outpatient treatment program (IOP) for youth.

**Serenity Mental Health**

775 North Roop Street, Suite 101, Carson City, Nevada 89701 .... Call (775) 841-6050

Website: [serenitymentalhealth.org](http://serenitymentalhealth.org)

- Outpatient medication management and counseling.

**Sierra Counseling and Neurotherapy**

2874 North Carson Street, Suite 215, Carson City, Nevada 89701.. Call (775) 885-7717

Website: [scncounseling.com](http://scncounseling.com)

- Comprehensive mental and substance abuse clinics. Offers individual, group, and family counseling, consulting, therapy services.

## Outpatient and Residential Substance Use Treatment

**Community Counseling Center**

205 S Pratt Ave, Carson City, NV 89701 ..... Call (775) 882-6126

Website: [www.cccofcarsoncity.org](http://www.cccofcarsoncity.org)

- Outpatient substance use individual and group counseling.

**The Life Change Center**

1201 North Stewart Street, Carson City, NV 89702 ..... Call (775) 355-7734

Website: [tlccreno.org](http://tlccreno.org)

- Methadone and medication assisted treatment (MAT) clinic.

**Vitality Unlimited Carson City**

900 East Long Street, Carson City, NV 89706 ..... Call (775) 461-0999

Website: <http://www.vitalityunlimited.org/>

- Social Model (non-medical) detox services, and residential and outpatient substance use treatment services.

## Health Services

**Nevada Health Centers Carson City School Based**

618 Musser St. Carson City, NV 89703 .....Call (775) 445-3500

## Social Services

**Carson City Health and Human Services**

Manager: Mary Jane Ostrander

900 East Long Street, Carson City 89706..... Call (775) 887-2190

Website: <http://gethealthycarsoncity.org/>

- Provides one-on-one training, resources, and support for individuals to obtain the skills necessary to gain and sustain employment.

## School Support Services

**School Social Worker and Mental Health Services Program Manager, Carson City School District**

Dave Caloiaro .....Call (775) 450-3618

## Community Advocacy and Support Services

**Friends in Service Helping (FISH)**

138 E Long St, Carson City, NV 89706 .....Call (775) 882-3474

Website: <https://www.nvfish.com/>

- Provides food assistance, instruction, healthcare, clothing, shelter, and medical aid to individuals who face food insecurity and housing challenges.

**Nights Off the Streets (N.O.T.S.) Shelter ..... Call (775) 600-2632**

Email: [notscarson@gmail.com](mailto:notscarson@gmail.com)

- Open November through March: Every night 9 pm - 6 am.
- Meet in FISH parking lot to shuttle - cots and blankets provided, pets welcome but must be kept in crates. No meals served.

**Partnership Carson City**

1925 North Carson Street, Carson City, NV ..... Call (775) 841-4730

Website: <http://www.pcccason.org/>

- Promotes and facilitates community cooperation, planning, and interaction to maximize resources in the community through substance use prevention and wellness promotion.

**Ron Wood Family Resource Center**

2621 Northgate Ln, Carson City, NV 89706 ..... Call (775) 884-2269

Website: <http://ronwoodcenter.org/>

- Provides support services to obtain access to housing, food, basic needs, and transportation.
- Offers independent living, Differential Response, Cribs for Kids, truancy prevention and intervention.
- Youth and family counseling and support services, parenting classes, emotional regulation classes for youth, and co-parenting services available.
- Food bank available for emergency food supplies.

### Specialty Courts

**Carson City Mental Health Court .....Call (775) 882-6126**

- Coordinator: Mary Bryan, Community Counseling Center (CCC)

**Carson City Drug Misdemeanor Court..... Call (775) 882-3945**

- Coordinator: Ali Ziegler (CCC)

**Western Regional Specialty Court (WRSC) .....Call (775) 232-4737**

- Email: [westernregionaldc@gmail.com](mailto:westernregionaldc@gmail.com)
- Provides DUI Diversion and Drug Medication Assisted Treatment (MAT) Court in Carson City.

### County Jail Re-Entry Support Services

**Carson City Jail.....Call (775) 887-2020 ext. 41600**

- Dr. Joseph McEllistrem
- Website: [carson-family.org/staff](http://carson-family.org/staff)

**Carson City Forensic Assessment Services Triage Team (FASTT)**

- FASTT is a multidisciplinary case management team that provides screening and service plan development for mental health, substance use, and basic needs.
- Participating agencies on Carson FASTT include DPBH Rural Clinics Carson City, Carson City Health and Human Services, Community Counseling Center, and Ron Wood Family Resource Center.

Collaborative Community Provider Case Planning

**Carson City Multidisciplinary Team (MDT) .....Call (775) 887-2190**

- Community provider meeting, hosted by Carson Tahoe Regional Medical Center and administered by Carson City Health and Human Services, that is focused on collaborative team care planning to support vulnerable adults aged 18-59 experiencing chronic crisis due to health and behavioral health issues

**Carson City Elder MDT..... Call (775) 887-2268**

- Carson City District Attorney’s Office
- Community provider multidisciplinary team focused on coordination and development of case plans for older adults 60 years or older, who are experiencing elder abuse, exploitation, neglect or self-neglect.

Local Behavioral Health Policy Groups

**Carson City Behavioral Health Task Force:**

Facilitator: Mary Jane Ostrander .....**Call (775) 887-2190**

- Multidisciplinary group of stakeholders, including community treatment providers, hospital partners, emergency services/fire, law enforcement, social services, and peer and family advocates; meets monthly to identify community behavioral health gaps and needs, and develop solutions to develop and enhance local behavioral health resources.



## Churchill County

For additional local information on community resources, please visit:

<https://www.fallonchamber.com/community-resources/>

### County Leadership and Emergency Response

More information on Churchill County departments can be found at: <http://churchillcounty.org>

#### **Churchill County Dispatch:**

For emergency and non-emergency law enforcement and Emergency Medical Services/  
Fire response ..... Call (775) 423-3116

#### **Churchill County Sheriff:**

Sheriff Richard Hickox ..... Call (775) 423-3116

#### **Churchill Juvenile Justice Center:**

Chief Motulalo Otuafi(Chief O) ..... Call (775) 423-6587

#### **Fallon/Churchill Volunteer Fire Department:**

Chief Fred Rogne ..... Call (775) 423-6521

#### **Churchill County Health Officer:**

Dr. Ted McDonald ..... Call (775) 423-6695

Email: [Tedd.mcdonald@bannerhealth.com](mailto:Tedd.mcdonald@bannerhealth.com)

#### **Churchill County Public Guardian:**

Shannon Ernst ..... Call (775) 423-6695

### Crisis Behavioral Health Services: Youth

**Youth Mobile Crisis Response Team** ..... Call (702) 486-7865

- Website: <http://knowcrisis.com/>
- Provides telephone triage, mobile crisis response, and crisis stabilization for youth across Nevada.
- 24/7, 365 days a year.

### Outpatient Behavioral Health Services: Adult and Youth

#### **Fallon Family Wellness Center**

40 E. Center Street #4 Fallon NV 89406 ..... Call (775) 423-3392

- Website: <https://fallonfamilywellness.com/>
- Provides mental health assessments and evaluations; drug, alcohol, and gambling evaluations; individual, family and group sessions, coaching; case management; and medication management.

**DPBH Rural Clinics- Fallon**

141 Keddie St., Fallon, NV 89406..... **Call (775) 423-7141**

- Website: [dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural\\_Community\\_Health\\_Services](http://dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural_Community_Health_Services)
- Provides a comprehensive array of services to the severely mentally ill and severely emotionally disturbed populations. Services include outpatient counseling (individual, family and group), psychosocial rehabilitation, case management, medication clinic, and residential supports.

**Kay Riehm LCSW .....Call (775) 423-5381**

- Outpatient behavioral health counseling.

**New Frontier Treatment Center (Certified Community Behavioral Health Center)**

1490 Grimes St, Fallon, Nevada 89406

Website: <http://www.newfrontiernv.us/>

Outpatient services.....**Call (775) 423-1412**

- 24 hour emergency number .....**Call (775) 427-4040**
  - Offers assessment, outpatient behavioral health and substance use treatment counseling, medication management, opioid medication assisted treatment (MAT), peer support, and residential substance use treatment.

**Pacific Behavioral Health..... Call (775) 287-8270**

601 W. Moana Lane, Suite 9. Reno, NV 89509

Website: <http://pbehavioralhealth.com/>

- Provides a comprehensive program of integrative and holistic behavioral healthcare to children and adults that targets the whole person, helping clients to achieve a true balance and life satisfaction. Provides clinical services and assessment, and Psychosocial Rehabilitation Skills (PSR) for all ages.

**VA Lahontan Valley Outpatient Clinic**

345 W A St, Fallon, NV 89406..... **Call (775) 428-6161**

Website: [va.gov/sierra-nevada-health-care/locations/lahontan-valley-va-clinic/](http://va.gov/sierra-nevada-health-care/locations/lahontan-valley-va-clinic/)

- Outpatient behavioral health counseling for Veterans only

**Valley Oasis Counseling, June Sharkey LCSW... ..... Call (775) 423-5381**

270 S Maine St. Suite 8. Fallon, NV 89406

- Outpatient behavioral health counseling for Veterans only

## Social Services

**Churchill County Social Services**

485 West B St. #105, Fallon, NV 89406 .....**Call (775) 945-2471**

- Website: [churchillcounty.org/index.aspx?NID=171](http://churchillcounty.org/index.aspx?NID=171)
- Provides one-on-one training, resources, and support for individuals to obtain the skills necessary to gain and sustain employment.

## Health Services

### **Banner Churchill Community Hospital**

801 East Williams Avenue, Fallon, NV 89406 ..... **Call (775) 423-3151**

- Website: <https://www.bannerhealth.com/locations/fallon/banner-churchill-community-hospital>

### **Churchill County Community Health Clinic**

485 West B Street, Suite #101, Fallon, NV 89406 ..... **Call (775) 423-4434**

- The clinic offers family planning, women's and men's health and wellness services, well baby checks, and a full array of immunizations for all ages.

### **Fallon Tribal Health Center**

1001 Rio Vista Drive, Fallon, NV 89406 ..... **Call (775) 423-3634**

- Website: <http://www.fpst.org/departments/fpst-clinic/>

### **DPBH Rural Clinics- Fallon**

141 Keddie St., Fallon, NV 89406 ..... **Call (775) 423-7141**

- Website:

[dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural\\_Community\\_Health\\_Services](http://dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural_Community_Health_Services)

- Provides a comprehensive array of services to the severely mentally ill and severely emotionally disturbed populations. Services include outpatient counseling (individual, family and group), psychosocial rehabilitation, case management, medication clinic, and residential supports.

## Community Advocacy and Support Services

### **Churchill Community Coalition ..... Call (775) 423-7433**

- Website: <http://www.churchillcoalition.com/>
- Promotes and facilitates community cooperation, planning, and interaction to maximize resources in the community through substance use prevention and wellness promotion.

### **Community Resource Liaisons ..... Call (775) 217-9958**

- Provides case management, community outreach, follow up, and support for vulnerable individuals in the community.

### **National Alliance on Mental Illness (NAMI) Western NV... Call (775) 440-1626**

- Website: <https://namiwesternnevada.org/>
- Provides peer and family support and education for those experiencing mental health and co-occurring issues. Please see the regional section of this document for overview of programs offered.

## Specialty Courts

**Western Regional Specialty Courts (WRSC) ..... Call (775) 232-4737**

- Email: [Westernregionadc@gmail.com](mailto:Westernregionadc@gmail.com)
- Provides Drug, Mental Health, DUI Diversion, and Drug-Medication Assisted Treatment (MAT) Services, and Family Drug Court in Churchill County.

## County Jail Re-Entry Support Services

**Churchill County Forensic Assessment Services Triage Team (FASTT)**

.....Call (775) 666-0003

- Email: [FASTTrlo@churchillcoalition.com](mailto:FASTTrlo@churchillcoalition.com)
- FASTT is a multidisciplinary case management team that provides screening and service plan development for mental health, substance use, and basic needs.
- Participating agencies on Churchill FASTT include Churchill Social Services, Churchill Coalition, and New Frontier Treatment Agency.

## Collaborative Community Provider Case Planning

**Churchill County Multidisciplinary Team (MDT):**

Coordinator: Lacey Hix .....Call (775) 945-2471

- Community provider meeting focused on developing collaborative team care plan to support vulnerable adults 18-59 experiencing chronic crisis due to health and behavioral health issues. Community providers also participate in a Division of Child and Family Services MDT, and an Elder Protective Services MDT.

**Churchill County Elder MDT:**

Coordinator: Michelle Knittle, Nevada ADSD ..... Call (775) 687-0832

- Email: [mmknittle@adsdnv.gov](mailto:mmknittle@adsdnv.gov)
- Community provider multidisciplinary team focused on coordination and development of case plans for older adults 60 years or older, who are experiencing elder abuse, exploitation, neglect or self-neglect.

## Local Behavioral Health Policy Groups

**Churchill Behavioral Health Task Force..... Call (775) 945-2471**

Facilitator: Gabrielle Stone

- Multidisciplinary group of stakeholders, including community treatment providers, hospital partners, emergency services/fire, law enforcement, social services, and peer and family advocates; meets monthly to identify community behavioral health gaps and needs, and develop solutions to develop and enhance local behavioral health resources.

## Douglas County

For additional local information on community resources, please visit Partnership Douglas County's Website at: <https://www.pdcnv.org/>

### County Leadership and Emergency Response

More information on Douglas County departments can be found at [www.douglascountynv.gov](http://www.douglascountynv.gov)

**Douglas County Dispatch ..... Call (775) 782-5126**

For emergency and non-emergency law enforcement and Emergency Medical Services/  
Fire Response

**Douglas County Sheriff... .....Call (775) 782-9900**

Sheriff Daniel Coverley  
1038 Buckeye Road, Minden, NV

**Douglas Juvenile Probation .....Call (775) 782-9811**

Tamara Morris  
1038 Buckeye Road, Minden, NV

**Douglas County Emergency Services East Fork Fire Services.. Call (775) 782-9040**

Chief Tod Carlini  
1694 County Road, Minden, NV  
- Provides emergency situation management including fires and medical services.

**Tahoe Douglas Fire Protection District .....Call (775) 586-1577**

Fire Chief Scott Lindgren  
193 Elks Point Road, Zephyr Cover, NV  
- Provides emergency situation management including fires and medical services.

**Douglas County Health Officer .....Call (775) 782-9825**

Dr. John Holman

**Douglas County Public Guardian.....Call (775) 782-6216**

Nicole Thomas  
PO Box 1929 Minden, NV 89423  
Email: [nthomas@douglasnv.us](mailto:nthomas@douglasnv.us)

### Crisis Behavioral Health Services: Youth

**Youth Mobile Crisis Response Team .....Call (702) 486-7865**

Website: <http://knowcrisis.com/>

- Provides 24/7 telephone triage, mobile crisis response, and crisis stabilization for youth across Nevada.

## Community Behavioral Health Outreach Services

### **Douglas County Mobile Outreach Safety Team.....Call (775) 782-5162**

Call county non-emergency dispatch to request a MOST visit.

Monday-Friday 8 am – 5 pm.

- Clinician, deputy, and paramedic team that provides clinical and case management community outreach, follow up, and support for individuals experiencing behavioral health issues one day per week on Thursdays.

## Outpatient Behavioral Health Treatment Services: Adult and Youth

### **Rural Clinics Douglas ..... Call (775) 782-3671**

1528 Highway 395, Ste. 100, Gardnerville, NV. 89410

Website: [https://dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural\\_Community\\_Health\\_Services/](https://dpbh.nv.gov/Programs/ClinicalBehavioralServ/locations/Rural_Community_Health_Services/)

- Provides a comprehensive array of services to the severely mentally ill and severely emotionally disturbed populations. Services include outpatient counseling (individual, family and group), psychosocial rehabilitation, case management, medication clinic, and residential supports.

### **Family Support Council ..... Call (775) 782-8692**

1516 U.S. Highway 395 N, Suite E, Gardnerville, NV 89410

- Provides domestic violence counseling, substance use evaluation, therapy, and family and group counseling in partnership with Sage Health.

### **Tahoe Youth and Family ..... Call (775) 782-4202**

1512 U.S. Highway 395, Ste. 3, Gardnerville, NV 89410

- Provides mental health counseling, mentoring, substance abuse treatment and other services.

### **Three Peaks Therapy**

1528 U.S. Hwy 395 N # 250, Gardnerville, NV 89410, USA

Lance Crowley ..... Call (775) 721-8463

Mary Wolery ..... Call (775) 720-8445

- Provides counseling, assessment and consultation for individuals, couples, families, and groups.

### **Vitality for Life - Senior Mental Health Wellness**

(Carson Valley Health) ..... Call (775) 782-1599

1107 Highway 395 North, Gardnerville, NV 89410

Website: <https://www.carsonvalleyhealth.org/services/behavioral-health-services/vitality-for-life-program/>

- Vitality for Life is an intensive outpatient mental health and wellness program, treating seniors with anxiety, depression, and a variety of other problems which affect functioning in their everyday lives. The treatment team is composed of a psychiatrist, Licensed Clinical Social Workers and nursing staff. Located on the second floor of Carson Valley Medical Center.

## Health Services

**Douglas County Community Health** ..... Call (775) 782-9038  
1329 Waterloo Lane, Gardnerville, NV 89410

- The clinic offers family planning, women's and men's health and wellness services, well baby checks, and a full array of immunizations for all ages.

**Carson Tahoe Minden Medical Center** ..... Call (775) 445-8000  
**Emergent Care/Walk-In Clinic** ..... Call (775) 445-7800  
925 Ironwood Dr, Minden, NV 89423

**Carson Valley Health (Hospital)** ..... Call (775) 782-1500  
1107 Highway 395 Gardnerville, NV 89410

- Critical access hospital offering physicians, walk-in clinic and emergency services.
- Accepts Medicaid and most private insurances.
- **Carson Valley Health-Primary Care at Ironwood**  
897 Ironwood Dr. (2<sup>nd</sup> Floor), Minden, NV 89423 ..... Call (775) 782-1610
- **Carson Valley Health-Primary Care at Minden Village**  
1649 Lucerne St. Minden, NV 89423 ..... Call (775) 782-1603
- **Carson Valley Health-Primary Care at Topaz Ranch**  
3919 Carter Dr. Wellington, NV 89444 ..... Call (775) 783-3096
- **Carson Valley Health-Primary Care at Virginia Ranch Road (Job's Peak)**  
1520 Virginia Ranch Rd. Gardnerville, NV 89410 ..... Call (775) 782-1550
- **Carson Valley Health-Senior Care**  
1516 Virginia Ranch Rd. Gardnerville, NV 89410 ..... Call (775) 783-4823
- **Carson Valley Health-Outpatient Behavioral Health Clinic**  
1107 U.S. Hwy 395 N. Building C, Gardnerville, NV 89410 ..... Call (775) 782-1630
- **Washoe Tribal Health Center** ..... Call (775) 265-4215  
1559 Watasheamu Rd, Gardnerville, NV 89460  
Website: <https://washoetribe.us/>
  - Tribally operated clinic that provides direct health care services at no cost to Native Americans and beneficiaries.

## Social Services

**Douglas County Social Services** ..... Call (775) 782-9825  
2300 Meadow Ln, Gardnerville, NV  
89410 Website: <https://www.dcsdk12.org/>

- Provides one-on-one training, resources, and support for individuals to obtain the skills necessary to gain and sustain employment.

## School Support Services

**Douglas County School District**  
Executive Director, Shannon Brown ..... Call (775) 782-7179

## Specialty Courts

### **Western Regional Specialty Court (WRSC)**

WRSC Administrative Coordinator- EJ Maldonado) .....Call (775) 232-4737

Email: [westernregionaldc@gmail.com](mailto:westernregionaldc@gmail.com)

- Provides DUI Diversion and Drug Medication Assisted Treatment (MAT) Court in Douglas County.
- Treatment Coordinator: Carol Basagoitia, CCC ..... Call (775) 882-6126

## County Forensic Services and Jail Re-Entry Case Management Services

### **Douglas County Forensic Assessment Services Triage Team (FASTT)**

- FASTT is a multidisciplinary case management team that provides screening and service plan development for mental health, substance use, and basic needs.
- Participating agencies on Douglas County FASTT include PDC, Community Counseling Center, Douglas County Social Services, and Tahoe Youth and Family Services.
- For more information, please contact:  
Douglas County Jail ..... Call (775) 782-9922

## Community Advocacy and Support Services

### **Friends in Service Helping (FISH)**

921 Mitch Lane, Gardnerville ..... Call (775) 265-FISH (3474)

Website: <https://www.nvfish.com/>

- Provides food assistance and instruction, clothing, and medical aid to individuals who face food insecurity and other challenges.
- Mondays 2 pm – 6 pm, Wednesdays 2 pm – 6 pm, Fridays 9 am – 1 pm.

### **Partnership Douglas County**

1625 Hwy 85, Suite 104, Gardnerville, NV 89410 .....Call (775) 782-8611

Website: <https://www.pdcnv.org/>

- Promotes and facilitates community cooperation, planning, and interaction to maximize resources in the community through substance use prevention and wellness promotion.

### **Suicide Prevention Network.....Call (775) 783-1510**

1625 SR 88, Suite 101, Minden, NV 89423 Website:

<https://www.spnawareness.org/>

- Provides suicide awareness, support, and prevention in Douglas and Eldorado Counties.
- Facilitates the teen advocacy group, Living Out Loud Group Douglas County, twice a month.



Collaborative Community Provider Case Planning

**Douglas County Multidisciplinary Team and Elder MDT.....Call (775) 782-9825**

- Community provider meeting focused on developing collaborative team care plan to support vulnerable adults aged 18-59 experiencing chronic crisis due to health and behavioral health issues, and adults 60 years or older, who are experiencing elder abuse, exploitation, neglect, or self-neglect. Community providers also participate in a Division of Child and Family Services MDT.

Local Behavioral Health Policy Meeting

**Douglas County Behavioral Health Task Force:**

Facilitators:

- Partnership Douglas County .....Call (775) 782-8611

Website: <https://communityservices.douglascountynv.gov/>

Multidisciplinary group of community stakeholders, including treatment providers, hospital partners, emergency services/fire, law enforcement, social services, and peer and family advocates, that meets monthly to identify community behavioral health gaps and needs, and develop solutions to develop and enhance local behavioral health resources.

## Lyon County

For additional local information on community resources,  
Please contact Lyon County Human Services' resource directory at:  
<https://lyon-county.org/DocumentCenter/View/5966/LCHS-2018-Community-Resources-Directory?bidId>

### County Leadership and Emergency Response

More information on Lyon County departments can be found at <https://www.lyon-county.org/>

**Lyon County Dispatch..... Call (775) 463-6620 or (775) 577-5023**  
For emergency and non-emergency law enforcement and Emergency Medical Services/  
Fire response

**Lyon County Sheriff:.....Call (775) 463-6615 or (775) 577-5024**  
Sheriff Brad Pope  
911 Harvey Way, Yerington, NV 89447

**Lyon County Juvenile Probation..... Call (775) 463-6641**  
Chief Eric Smith  
31 S. Main Street Annex Yerington, NV 89447

**Lyon County Emergency Services**  
**North Lyon Fire Protection District..... Call (775) 575-3310**  
Fire Chief Jason Nicholl  
195 E Main St, Fernley, NV 89408

**Central Lyon Fire Protection District..... Call (775) 246-6209**  
Fire Chief Rich Harvey  
246 Dayton Valley Rd Ste 106, Dayton, NV 89403  
Website: <http://centrallyonfire.org/>

**Mason Valley Fire Protection District .....Call (775) 463-6535**  
Fire Chief Scott Draper  
118 South Main Street, Yerington, NV 89447  
Website: <https://masonvalleyfire.org/index.php>

**Smith Valley Fire Protection District..... Call (775) 465-2577**  
Fire Chief Matt Nightingale  
1 Hardie Lane, Smith, NV 89430  
Website: <https://www.svfpd.org/>

**Lyon County Human Service Director .....Call (775) 577-5009**  
Shayla Holmes  
620 Lake Avenue Silver Springs, NV 89429

### Crisis Behavioral Health Services: Adult and Youth

**Lyon County Mobile Outreach Safety Team (MOST)**

Call Sheriff's non-emergency dispatch at **(775) 463-6620** to request a **MOST** visit.  
Monday - Friday 8 am- 5 pm.

- Clinician, deputy, and case manager team that provides community outreach and support for individuals experiencing behavioral health issues 3 days per week.

**Youth Mobile Crisis Response Team**

Call center hotline ..... **Call (702) 486-7865**

Website: <http://knowcrisis.com/>

- Provides telephone triage, mobile crisis response, and crisis stabilization for youth across Nevada.
- Crisis Hotline: 24/7

### Outpatient Behavioral Health Services: Adult and Youth

**Amber Creek Counseling and Recovery Services.....Call (775) 575-2144**  
415 Hwy 95A, Building G-701, Fernley, NV 89408

- Provides individual, couples and family counseling including alcohol and drug issues, anxiety and stress, conflict resolution, anger and depression, domestic violence and sexual abuse, grief and loss.

**Community Chest, Inc.**

415 Hwy 95A, Suite D, Fernley, NV 89408 ..... **Call (775) 847-9311**

175 E. Carson St. Suite A., Virginia City, NV 89440.....**Call (775) 847-9311**

Website: [www.communitychestnevada.net](http://www.communitychestnevada.net)

- The family advocacy program includes many types of counseling services such as domestic violence, substance abuse, personal and court-ordered counseling, and case management. Counselors also work with many high school prevention programs.

**Dayton Valley Family Therapy.....Call (775) 461-2094**

246 Dayton Valley Road, Suite 102-A, Dayton, NV 89403

- Therapeutic counseling is available to help individuals, couples, and families with depression, anxiety, relationship issues, domestic violence, family dynamics, women's issues, and job/school related stress.

**Discount Counseling & DUI School .....Call (775) 250-3149**

45 W. Cedar St, #110, Fernley, NV 89408

- Counseling for substance abuse, marriage and family, communication/anger management, parenting, and court mandated counseling. DUI school and evaluations.

**Pacific Behavioral Health.....Call (775) 287-8270**

601 W. Moana Lane, Suite 9. Reno, NV 89509

Website: <http://pbehavioralhealth.com>

- Provides outpatient behavioral health assessment, counseling, and psychosocial rehabilitation (PSR) and basic skills training (BST) for youth and adults and offers an intensive outpatient treatment program (IOP) for youth.

**Rural Nevada Counseling .....Call (775) 575-6191**

Sierra Meadows Business Plaza, 415 Highways 95A, Suite H80, Fernley, NV 89408

Website: <https://www.ruralnevadacounseling.org/child-adolescent-adult-behavioral-health/>

- All Rural Nevada Counseling offices provide a variety of behavioral health and substance use treatment services including outpatient and intensive outpatient groups and counseling, medication assisted treatment, transitional living, anger management, DUI school, case management, and treatment support with specialty courts.

## Health Services

**Banner Health Center .....Call (775) 575-7171**

1260 Nevada Pacific Blvd. Fernley, NV 89408

Website: [www.bannerhealth.com](http://www.bannerhealth.com)

**Carson Tahoe Dayton Medical Center .....Call (775) 445-7210**

901 Medical Center Dr. Dayton, NV 89403

Website: [www.carsontahoe.com](http://www.carsontahoe.com)

**Renown Medical Group-Fernley..... Call (775) 982-5000**

1343 West Newlands Dr. Fernley, NV 89408

Website: <https://www.renown.org/Locations>

**South Lyon Medical Center..... Call (775) 463-2301**

213 S. Whitacre St. Yerington, NV 89447

Website: <https://slmcnv.org/>

– **Barnett Clinic... .....Call (775) 463-2301**

213 S. Whitacre St. Yerington, NV 89447

– **Physician's Clinic..... Call (775) 463-2301**

213 S. Whitacre St. Yerington, NV 89447

**Smith Valley Clinic..... Call (775) 463-2301**

213 S. Whitacre St. Yerington, NV 89447

**Silver Springs Rural Health Medical Center ..... Call (775) 577-2117**

3595 US 50, Silver Springs, NV 89429

Website: <https://www.renown.org/Locations>

**DPBH Rural Clinics**

Website:

[dpbh.nv.gov/Programs/ClinicalDropIn/Locations/Rural\\_Counseling\\_and\\_Supportive\\_Services\\_Location/](http://dpbh.nv.gov/Programs/ClinicalDropIn/Locations/Rural_Counseling_and_Supportive_Services_Location/)

- Provides a comprehensive array of services to the severely mentally ill and severely emotionally disturbed populations. Services include outpatient counseling (individual, family and group), psychosocial rehabilitation, case management, and medication clinic.
- **Dayton Clinic** ..... Call (775) 461-3769  
5 Pine Cone Road, Dayton, NV 89403 .
- **Fernley Clinic** ..... Call (775) 575-7744  
415 Hwy 95A, Bldg. I, Suite 901, Fernley, NV 89408
- **Silver Springs Clinic** ..... Call (775) 577-0319  
3595 Hwy 50 W, Suite 3, Silver Springs, NV 89429
- **Yerington Clinic** ..... Call (775) 463-3191  
215 Bridge Street, #5, Yerington, NV 89447

**Human and Senior Services**

**Lyon County Human Services**

5 Pine Cone Rd, #103, Dayton, NV 89403 ..... Call (775) 246-6326

460 W. Main St, #110, Fernley, NV 89408 ..... Call (775) 575-1703

620 Lake Ave, Silver Springs, NV 89429 ..... Call (775) 577-5009

26 Nevin Way, Yerington, NV 89447 ..... Call (775) 463-6583

Website: <https://www.lyon-county.org/201/Locations>

- Provides one-on-one training, resources, and support for individuals to obtain the skills necessary to gain and sustain employment.

**School Support Services**

**Safe School Professionals- Healthy Communities Coalition:**

Michelle Watkins/Noel Chounet - Supervisor ..... Call (775) 246-7550

- Provides behavioral health support to Lyon County School District High Schools (Dayton, Silver Springs, Fernley)

## Specialty Courts

**Western Regional Specialty Courts .....Call (775) 232-4737**

Email: [Westernregionadc@gmail.com](mailto:Westernregionadc@gmail.com)

- Provides Mental Health, DUI Diversion, and Drug Medication Assisted Treatment (MAT) Courts in Lyon County.

## County Jail Re-Entry Support Services

**Lyon County Forensic Assessment Services Triage Team (FASTT)**

Coordinator: Heather Benson, Lyon County Human Services.....Call (775) 577-5009

Email: [hbenson@lyon-county.org](mailto:hbenson@lyon-county.org)

- FASTT is a multidisciplinary case management team that provides screening and service plan development for mental health, substance use, and basic needs.

## Advocacy and Community Support Services

**Friends in Service Helping (FISH) .....Call (775) 265-FISH (3474)**

Website: <https://www.nvfish.com/>

- Provides food assistance and instruction, clothing, and medical aid to individuals who face food insecurity and other challenges.
- Mondays 2 pm – 6 pm, Wednesdays 2 pm – 6 pm, Fridays 9 am – 1 pm.

**Healthy Communities Coalition for Lyon and Storey Counties**

209 Dayton Valley Rd, Dayton, NV 89403 ..... Call (775) 246-7550

Website: <https://healthycomm.org/>

- Assists community members in accessing youth substance abuse prevention and leadership/job training, senior issues, access to affordable, locally grown food and access to basic healthcare services and behavioral health care.

- Dayton Food Pantry:

- 209 Dayton Valley Road, Dayton, NV .....Call (775) 246-7834
- Tuesday - Thursday 10:00 am - 4:00 pm.

- Silver Stage Food Pantry:

- 1290 Lahontan St., Silver Springs .....Call (775) 577-9161
- Wednesday - Friday 10:00 am - 4:00 pm.

- Yerington Food Pantry:

- 502 W. Bridge Street, Yerington, NV ..... Call (775) 350-5497
- Wednesday - Thursday from 9:00 am - 4:00 pm.

**National Alliance on Mental Illness (NAMI) Western Nevada Call (775) 440-1626**

Website: <https://namiwesternnevada.org/>

- Provides peer and family support and education for those experiencing mental health and co-occurring issues. Please see the regional section of this document for overview of programs offered.

## Collaborative Community Provider Case Planning

### **Lyon County Multidisciplinary Team (MDT)**

Coordinator: Shayla Holmes, Lyon County Human Services.....**Call (775) 577-5009**

Email: [sholmes@lyon-county.org](mailto:sholmes@lyon-county.org)

- Community provider meeting focused on developing collaborative team care plans to support vulnerable adults aged 18-59 experiencing chronic crisis due to health and behavioral health issues. Community providers also participate in a Division of Child and Family Services MDT, and an Elder Protective Services MDT.
- Note: To provide referral to the vulnerable adults MDT, client must sign a Release of Information. For more information on these MDTs please contact the coordinator listed above.

### **Lyon County Elder Multidisciplinary Team (MDT)**

Coordinator: Michelle Knittle, Nevada ADSD ..... **Call (775) 687-0832**

Email: [mmknittle@adsdnv.gov](mailto:mmknittle@adsdnv.gov)

- Community provider multidisciplinary team focused on coordination and development of case plans for older adults 60 years or older, who are experiencing elder abuse, exploitation, neglect or self-neglect.

### **Division of Child and Family Services Youth Multidisciplinary Team (MDT)**

..... **Call (775) 684-4400**

Website: [https://dcfs.nv.gov/contact/contact\\_us/](https://dcfs.nv.gov/contact/contact_us/)

- Multidisciplinary team hosted by Division of Child and Family Services focused on coordination and development of case plans for children who are suspected to be experiencing abuse or neglect.

## Local Behavioral Health Policy Meeting

### **Lyon County Behavioral Health Task Force:**

Facilitator: Shayla Holmes

Lyon County Human Services ..... **Call (775) 577-5009**

- Multidisciplinary group of community stakeholders, including treatment providers, hospital partners, emergency services/fire, law enforcement, social services, and peer and family advocates, that meets monthly to identify community behavioral health gaps and needs, and develop solutions to develop and enhance local behavioral health resources.

## Storey County

### County Leadership and Emergency Response

More information on Lyon County departments can be found at <http://www.storeycounty.org/>

**Storey County Dispatch .....Call (775) 847-0950**

**Storey County Sheriff**

Sheriff Michael S. Cullen

205 S C Street, Virginia City, NV 89400 .....Call (775) 847-0959

**Storey Assistant Sheriff**

Assistant Sheriff Eric Kern

205 S C Street, Virginia City, NV 89400 .....Call (775) 847-0959

**Storey County Fire Department**

Fire Chief Jeremy Loncar

145 N. C St. PO Box 603 Virginia City, NV 89440 ..... Call (775) 847-0954

**Storey County Community Relations Coordinator**

Lara Mather..... Call (775-847-0986

### Crisis Behavioral Health Services: Youth

**Youth Mobile Crisis Response Team**

Call center hotline ..... Call (702) 486-7865

Website: <http://knowcrisis.com/>

- Provides telephone triage, mobile crisis response, and crisis stabilization for youth across Nevada.
- Crisis Hotline: 24/7

### Outpatient Behavioral Health Services: Adult and Youth

**Community Chest, Inc.**

415 Hwy 95A, Suite D, Fernley, NV 89408 ..... Call (775) 847-9311

175 E. Carson St. Suite A., Virginia City, NV 89440.....Call (775) 847-9311

Website: [www.communitychestnevada.net](http://www.communitychestnevada.net)

- Provides outpatient counseling, case management, workforce employment support, and domestic violence services.



## Senior Services/Community Centers

### **Storey Senior Center - Virginia City**

100 Mill St., Virginia City, NV 89440.....Call (775) 847-0957

### **Lockwood Community/Senior Center**

800 Peri Ranch Road, Sparks, NV 89434 ..... Call (775) 342-2840

### **Mark Twain Community Center**

500 Sam Clemens Road, Dayton, NV 89403.....Call (775) 241-2730

Library Hours: Monday-Thursday 3 pm - 6 pm.

## Health Services

### **Nevada Health Centers**

175 E. Carson Street, Virginia City, NV 89440.....Call (800) 787-2568

<https://www.nevadahealthcenters.org/locations/rural-nevada/virginia-city/>

### **Virginia City Community Center**

175 E. Carson Street, Suite A. Virginia City, NV 89440 .....Call (775) 445-3510

<https://www.nevadahealthcenters.org/locations/rural-nevada/virginia-city/>

## Advocacy and Community Support Services

### **Community Chest, INC**

415 Hwy 95A, Suite D, Fernley, NV 89408..... Call (775) 847-9311

175 E. Carson St. Suite A., Virginia City, NV 89440.....Call (775) 847-9311

Website: [www.communitychestnevada.net](http://www.communitychestnevada.net)

### **National Alliance on Mental Illness (NAMI) Western Nevada ..Call (775) 440-1626**

Website: <https://namiwesternnevada.org/>

- Provides peer and family support and education for those experiencing mental health and co-occurring issues.

### **Healthy Communities Coalition for Lyon and Storey Counties**

209 Dayton Valley Rd., Dayton, NV 89403..... Call (775) 246-7550

Website: <https://healthycomm.org/>

## Specialty Courts

### **Western Regional Specialty Courts (WRSC) ..... Call (775) 232-4737**

Email: [Westernregionadc@gmail.com](mailto:Westernregionadc@gmail.com)

- Provides DUI Diversion and Drug Medication Assisted Treatment (MAT) Court for Storey County Residents in Carson City.

Local Community Policy Meeting

**Storey County Multidisciplinary Team Meeting... .....Call (775) 847-0986**

- Multidisciplinary group of community stakeholders, including treatment providers, hospital partners, emergency services/fire, law enforcement, social services, and peer and family advocates, that meets monthly to identify community gaps and needs, and develop solutions to develop and enhance local behavioral health resources.

School Support Services

**Community Chest, Inc.**

415 Hwy 95A, Suite D, Fernley, NV 89408..... **Call (775) 847-9311**

175 E. Carson St. Suite A., Virginia City, NV 89440.....**Call (775) 847-9311**

Website: [www.communitychestnevada.net](http://www.communitychestnevada.net)

## **Additional Resources**

For additional information and resources,  
please visit <https://nvbh.org>

Please utilize the following QR Codes, for video explanations of the Mental Health Crisis Holds process in Nevada:



Nevada Adult Crisis Hold Explanation (English)



Explicación de una Retención de Crisis para Adultos en Nevada (en Español)



Nevada Youth Crisis Hold Explanation (English)



Explicación de una Retención de Crisis para Jóvenes en Nevada (en Español)

# KNOW CRISIS

## PROGRAM MISSION

Mobile Crisis Response Team  
strives to help Nevada children  
and adolescents live happily  
and safely in their homes  
and communities.



### DIVISION OF CHILD AND FAMILY SERVICES

6171 W. Charleston Blvd, Bldg 10  
Las Vegas, NV 89146

4600 Kietzke Lane Bldg D.  
Reno, NV 89502

### DIVISION OF PUBLIC AND BEHAVIORAL HEALTH

Rural Administrative Office  
1825 Pinion Rd. Suite A  
Elko, NV 89801

## THE COMMUNITY WHO WE SERVE

The Mobile Crisis Response Team  
provides crisis intervention and  
stabilization services for youth  
and families of youth under the  
age of 18 who are exhibiting  
behavioral / mental health  
concerns in which the behavior  
requires urgent intervention.

### HOTLINE

**702.486.7865**  
Las Vegas/Rural

**775.688.1670**  
Washoe

**KNOWCRISIS.COM**

# CHILDREN'S MOBILE CRISIS RESPONSE TEAM

For Nevada's Children and Families

**Sometimes what children  
don't say speaks louder  
than what they do.**



**KNOWCRISIS.COM**

# GOALS

- Support and maintain youth in their home and community environment.
- Promote and support safe behavior in youth in their homes and community
- Reduce admissions to Emergency Departments due to a behavioral health crisis.
- Facilitate short term in-patient psychiatric hospitalization when needed.
- Assist youth and families in accessing and linking to on-going support and services.



## MOBILE CRISIS RESPONSE TEAMS

The team supports youth and families in behavioral and mental health crisis situations and helps to find community services for youth and their families. The Mobile Crisis Response Team (MCRT) is designed to reduce emergency department visits due to a psychiatric crisis and to reduce psychiatric hospitalizations when appropriate by providing immediate support and crisis interventions, short-term stabilization and case management services. Interventions are provided in the community, home, and/or through phone consultation.

## TELEPHONE TRIAGE

Crisis staff are available to provide support over the phone to assist in resolving or preventing a crisis situation. After an intervention screening, a referral will either be made to a community resource or to the Mobile Crisis Response Team clinician. MCRT triage operates 24 hours a day, 7 days a week, 365 days a year.

## CRISIS RESPONSE

If it is determined that further care is needed, a team will respond to the youth and family in crisis. The team will work to de-escalate the crisis and provide interventions to stabilize the crisis. Depending on where the family is located and the time of day, a team may respond in-person or via telehealth.

## CRISIS STABILIZATION

Crisis stabilization is a short-term, mental health intervention provided in or outside of the youth and family home. It is designed to assess, manage, monitor, stabilize and support the youth's wellbeing. Teams develop individualized crisis and/or safety plan with the family to help support the youth.

## AFTER CARE

The Mobile Crisis Response Team is available to follow up with youth and their families to ensure that there is a smooth transition to needed supports and services in the community.

# FREE MENTAL HEALTH HELP FOR YOUTH - 24/7

**KNOWCRISIS.COM**

**HOTLINE**

**702.486.7865 775.688.1670**  
Las Vegas/Rural Washoe



# KNOW CRISIS

## La Misión del Programa

El Equipo Móvil de Respuesta Infantil se esfuerza en ayudar a los niños y adolescentes de Nevada a vivir felices y seguros en su hogar y comunidades



### DIVISIÓN DE SERVICIOS PARA LA NIÑEZ Y FAMILIAS

6171 W Charleston Blvd, Edificio 10  
Las Vegas, NV 89146

4600 Kietzke Lane Edificio D.  
Reno, NV 89502

### División de Salud Pública y Comportamiento Mental Oficina Administrativa Rural

Rural Administrative Office  
1825 Pinion Rd. Suite A  
Elko, NV 89801

### LÍNEA DIRECTA

**702.486.7865**  
Las Vegas/Rural

**775.688.1670**  
Washoe

**KNOWCRISIS.COM**

# CHILDREN'S MOBILE CRISIS RESPONSE TEAM

Para los niños y familias de Nevada

**A veces lo que los niños  
no dicen habla más fuerte  
que lo que hacen.**



**KNOWCRISIS.COM**

## LA COMUNIDAD A LA QUE SERVIMOS

El Equipo Móvil de Respuesta a Crisis proporciona intervenciones de crisis y servicios de estabilización para jóvenes y familias de jóvenes, que demuestren problemas de salud mental o conductual en los cuales el comportamiento requiere una intervención urgente.

# Objetivos

- Apoyar y mantener a los jóvenes en su hogar y entorno comunitario.
- Promover y apoyar comportamientos seguros en los jóvenes en sus hogares y comunidad.
- Reducir las admisiones a los departamentos de emergencia debido a una crisis de salud conductual.
- Asistir a los jóvenes y familias a acceder y conectarse con apoyo y servicios continuos.
- Re-dirigir a los niños y jóvenes de las intervenciones de alto nivel (como la hospitalización de pacientes internos) si existe una alternativa de atención segura y eficaz que sea de nivel menor.



## EQUIPOS MÓVILES DE RESPUESTA A CRISIS

El equipo apoya a los jóvenes y familias en situaciones de crisis de comportamiento y salud mental y ayuda a encontrar servicios comunitarios para los jóvenes y sus familias. El Equipo Móvil de Respuesta a Crisis (MCRT, por sus siglas en inglés) está diseñado para reducir las visitas al departamento de emergencias debido a una crisis psiquiátrica y para reducir las hospitalizaciones psiquiátricas cuando corresponda brindando apoyo inmediato e intervenciones de crisis, estabilización a corto plazo y servicios de administración de casos. Las intervenciones se brindan en la comunidad, el hogar y/o mediante consultas telefónicas.

## TRIAJE TELEFÓNICO

El personal de crisis está disponible para brindar apoyo telefónico y ayudar a resolver o prevenir una situación de crisis. Después de una evaluación de intervención, se hará una referencia a un recurso comunitario o al médico del Equipo Móvil de Respuesta a Crisis.

El triaje de MCRT opera las 24 horas del día, los 7 días de la semana, los 365 días del año.

## RESPUESTA A LA CRISIS

Un equipo responderá a los jóvenes y familias en crisis. El equipo trabajará para reducir la escala de la crisis y brindará intervenciones para estabilizar la crisis. Dependiendo de dónde se encuentre la familia y la hora del día, un equipo puede responder en persona o a través de Telehealth.

## ESTABILIZACIÓN DE CRISIS

La estabilización de crisis es una intervención de salud mental a corto plazo proporcionada dentro o fuera del hogar del joven y la familia. Está diseñado para evaluar, administrar, monitorear, estabilizar y apoyar el bienestar de los jóvenes. Los equipos desarrollan un plan individualizado de crisis y/o seguridad con la familia para ayudar a apoyar al joven.

## CUIDADO POSTERIOR

El Equipo móvil de respuesta a crisis está disponible para hacer un seguimiento de los jóvenes y sus familias para garantizar que haya una transición sin problemas a los apoyos y servicios necesarios en la comunidad.

# AYUDA GRATUITA DE SALUD MENTAL PARA JÓVENES - 24/7

**KNOWCRISIS.COM**

**LÍNEA DIRECTA**


**702.486.7865 775.688.1670**  
Las Vegas/Rural Washoe



## Medical Facility Transportation Resource Guide

MTM is committed to partnering with medical facilities in **Nevada** to ensure seamless, successful transportation delivery to members. We want to be the best partner possible for your facility to ensure that your members are served appropriately. MTM offers several dedicated resources to your staff for scheduling rides for members and delivering support services.

Please use this *Resource Guide* as a convenient means for contacting MTM with your needs. It contains useful contact information for facilities and members to utilize.

Facilities			
Plan	How to Request Transportation	Days' Notice	Additional Resources
 Nevada Medicaid	<b>Call:</b> 1-844-299-6333 TTY: 711  <b>Online Scheduling:</b> <a href="https://pst.mtmlink.net/">https://pst.mtmlink.net/</a>	<b>Hours to Call:</b> 24/7 365 Days Per Year  <b>Routine Appointments:</b> 3 Business Days  <b>Urgent Appointments:</b> 24/7 365 Days Per Year	<a href="#">MTM Nevada Website</a>  <a href="#">Register for Online Scheduling</a>  <b>Community Outreach:</b> <a href="mailto:CO-NV@mtm-inc.net">CO-NV@mtm-inc.net</a>  <b>File a Complaint:</b> <b>Call:</b> 1-866-436-0457 <b>Email:</b> <a href="mailto:QM@mtm-inc.net">QM@mtm-inc.net</a>
Members			
<b>Call the Reservation Line:</b> 1-844-879-7341  <i>Online scheduling cannot be used for members that are within the service area of public transportation</i>			





For an electronic copy of this document,  
scan the QR code below:



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